



The Villages at CSUSB

Phone / Cable / Internet Services

*Reminder: all payments collected will be posted to the balance on your student account

The following is a breakdown by Village of the Phone, Cable and Internet Services provided to residents of The Villages at CSUSB.

Serrano Village	Arrowhead Village	University Village
<p style="text-align: center;">Internet Services</p> <ul style="list-style-type: none"> - High Speed 12 Mb Wireless Internet Connection provided - <i>Wireless Ethernet Card Required (see Internet Access flyer)</i> - <i>CSUSB email account required to log on to network</i> - <i>By using the network you are agreeing to the CSUSB Residential Network (ResNet) Agreement (see CSUSB Resident Handbook)</i> <p>For Repairs or to Report Problems contact: CSUSB Data Center and Helpdesk Services 909-537-7677</p>	<p style="text-align: center;">Internet Services</p> <ul style="list-style-type: none"> - High Speed 100 Mb Internet Connection provided - <i>Ethernet Card Required (see Internet Access flyer)</i> - <i>CAT5 Ethernet Cable required (not provided)</i> - <i>CSUSB email account required to log on to network</i> - <i>By using the network you are agreeing to the CSUSB Residential Network (ResNet) Agreement (see CSUSB Resident Handbook)</i> <p>For Repairs or to Report Problems contact: CSUSB Data Center and Helpdesk Services 909-537-7677</p>	<p style="text-align: center;">Internet Services</p> <ul style="list-style-type: none"> - High Speed 100 Mb Internet Connection provided - <i>Ethernet Card Required (see Internet Access flyer)</i> - <i>CAT5 Ethernet Cable required (not provided)</i> - <i>CSUSB email account required to log on to network</i> - <i>By using the network you are agreeing to the CSUSB Residential Network (ResNet) Agreement (see CSUSB Resident Handbook)</i> <p>For Repairs or to Report Problems contact: CSUSB Data Center and Helpdesk Services 909-537-7677</p>
<p style="text-align: center;">Phone Services</p> <ul style="list-style-type: none"> - Internal 4 digit extension dialing service provided (for dialing other Serrano/Arrowhead Village residents). - Local and Long Distance Service available through Paetec using a personal billing number (PBN). - <i>Contact Paetec for Rates (1-800-962-4772)</i> - <i>Resident must provide their own phone</i> <p>For Repairs or to Report Problems: Submit a Work Request Form at The Office of Housing & Residential Life at: http://housing.csusb.edu/terminals/work_order.html</p>	<p style="text-align: center;">Phone Services</p> <ul style="list-style-type: none"> - Local and Long Distance Phone Service available through Verizon - <i>Contact Verizon to Establish Service (1-800-483-4000)</i> - <i>When requesting new service use the following address: 1577 Northpark Blvd. San Bernardino, CA 92407</i> - <i>Resident must provide their own phone</i> <p>For Service / Repairs Contact: Verizon 1-800-483-4000</p>	<p style="text-align: center;">Phone Services</p> <ul style="list-style-type: none"> - Local and Long Distance Phone Service available through Verizon - <i>Contact Verizon to Establish Service (1-800-483-4000)</i> - <i>When requesting new service use the following address: 1577 Northpark Blvd. San Bernardino, CA 92407</i> - <i>Resident must provide their own phone</i> <p>For Service / Repairs Contact: Verizon 1-800-483-4000</p>
<p style="text-align: center;">Cable Services</p> <ul style="list-style-type: none"> - Expanded Basic Cable Provided - Premium Channels Available through Charter Communications - <i>Contact Charter Communications for Rates (1-866-499-8080)</i> <p>For Repairs or to Report Problems: Submit a Work Request Form at The Office of Housing & Residential Life at: http://housing.csusb.edu/terminals/work_order.html</p>	<p style="text-align: center;">Cable Services</p> <ul style="list-style-type: none"> - Expanded Basic Cable + HBO 1 & 2 Provided - Additional Premium Channels NOT available <p>For Repairs or to Report Problems: Submit a Work Request Form at The Office of Housing & Residential Life</p>	<p style="text-align: center;">Cable Services</p> <ul style="list-style-type: none"> - Expanded Basic Cable + HBO 1 & 2 Provided - Additional Premium Channels NOT available <p>For Repairs or to Report Problems: Submit a Work Request Form at The Office of Housing & Residential Life</p>