

# The Office of Housing and Residential Life Villages Newsletter



## Welcome!

FALL, 2006

### DATES TO REMEMBER

- **October 27**  
**Careers in Student Affairs Day**
- **November 18**  
**Southern Rap**
- **Wednesdays**  
**8pm-9pm Village Council Meetings**



Greetings! I hope your Fall quarter is off to a tremendous start – the students are back, classes are in full session, and the residence halls are filled with resident activity again. It seems like summer is a distant memory.

At the Office of Housing & Residential Life, we ushered the start of the Fall quarter with a successful Move-in day. The weather cooperated nicely with us as we welcomed almost 800 new students to a new phase in their lives. Having adopted an informal motto, "Work hard now, worry less later," we've filled the halls at a 96% occupancy level. This is a tremendous accomplishment

for the entire staff and an indication of the consistent work by everyone involved.

The dedication to continuously improve our services is a true commitment of the department. Each year, we conduct a Living Area Survey that allows residents to provide feedback directly to us. Some results are worthy to mention. Students reported:

- 91% felt their apt/room was satisfactorily cleaned prior to their check-in (2004-05 results indicated 91% satisfaction)
- 93% feel there was timely response to maintenance requests. (2004-05 results indicated 87% satisfaction)
- 91% feel safe living in on-campus housing (2004-05 results indicated 84% agreement)
- 90% are satisfied with overall on-campus housing experience (2004-05 results indicated 88% satisfaction)

It's nice to know that our efforts are having a positive impact on residents. As always, if you are interested in

taking a tour of the Villages at CSUSB, please stop by for a personal tour.

Please take the time to read through our *OHRL Villages Newsletter*. We've filled the pages with more exciting news and happenings from our department. Until Winter quarter, have a successful and fruitful Fall!

Thankfully,

Lovellie "Happy"  
Cimenski-Almogela

## Staff News

**Please join us in welcoming our newest employees!**

Angelica Vargas - Guest Services

Nev Kraguljevic - ACORE University Village

Jacques Zalma - ACORE Arrowhead Village

Katie Williams - ACORE Serrano Village

Christine Jordan - Coord. of Judicial and Res. Programs

# Get Your Shot of Involvement

## Welcome Week '06

*"The campus has everything I need...food, a place to sleep, resources for studying, easy access to professors, and good friends. Why live anywhere else?"*  
- Jeni Bradley

During the week of September 17 - 23 a variety of programs were put on to bring residents out of their rooms and into a social setting with other residents within the Villages. The week was an overall success with the help of fellow campus departments such as Recreational Sports, Outdoor Programs, the Cross Cultural Center, Green Campus, ASI, SUPB, Coyote Radio and the Career Center. The three most highly attended programs during the week were:

**RHA (Residential Housing Association) Dance:** a program put on by the Housing student government which encouraged residents to come out learn about RHA, how they can get involved and how to just have fun. Coyote Radio came to assist with music as it was an 80's

themed dance and also to help DJ the first battle of the halls event (tug-o-war).

**Pro Staff Scoops:** a program designed to allow students to get to know the professional staff members of The Office of Housing and Residential Life by having them serve the residents ice sundaes.

**Capture the Flag:** a program, which breaks residents into teams and they attempt to capture the other, teams flag while encompassing a game of sort of like tag. This program was put on in the night hours and turned out to be a highlight for all residents who participated.

Other programs to definitely note are the recreational sports tournaments which allowed residents to play kickball,

water volleyball and prep for the RHA tug-o-war, the alcohol speaker and the diversity program which showcased the diversity of the CSUSB residential community. There was an average attendance of 137 people at each program and we strive to continue to get residents out of their rooms and involved in campus community.

- Christine Jordan



## Educational Programming Model

One of the goals for the Office of Housing and Residential Life is to support the Academic mission of the university. One of the ways that we do that is via our Educational Programming Model:

- V**aluing Diversity: programs that focus on raising awareness around identity, status, and power dynamics
- I**nvolvement with Campus: programs that focus on not only bringing residents to programs /activities/ resources available on campus, but also bringing those resources to the residents
- L**iving Safely: programs that focus on informing students on things that they can do to not only safeguard themselves, but their community as well
- L**iving in Community: programs that focus on enjoying the benefits of being part of a community, but also how to safeguard the community respect
- A**lcohol & Other Drugs Education and Prevention: programs focusing on education, prevention, and realities of alcohol and other drugs
- G**eneral Well Being: Programs that focus on the interests and difficulties of residents
- E**ducational Success: programs focusing on the academic success of residents
- S**exual Assault Prevention and Healthy Relationship Education: programs that focus on the prevention of sexual assault and incidents and teach on how to establish healthy relationships with peers



# Programming Report for Spring '06 Quarter

Using the Educational Programming Model, the Residential Life staff looks to provide learning opportunities to residents via active programs and bulletin/passive programs. The following is a report of our programming efforts during the Fall Quarter.

Program	Serrano Village	Arrowhead Village	University Village	Complex Wide	Total
Value Differences	4	4	1	0	9
Involvement with Campus	3	6	0	2	11
Living in Community	16	15	1	6	38
Living Safely	8	8	1	1	18
Alcohol and Other Drugs	5	1	1	2	9
General Well Being	5	7	0	2	14
Educational Success	4	6	2	3	15
Sexual Assault & Healthy Relationships	3	2	0	2	21
Campus Collaboration	13	10	0	0	23
<b>Total</b>	<b>61</b>	<b>59</b>	<b>6</b>	<b>18</b>	<b>135</b>

# Conduct Report for Spring '06 Quarter

The Office of Housing and Residential Life follows an educational philosophy in regards to student conduct. This means that while we encourage responsibility for actions, we also try to work with students to help them learn from the experience in hopes of not repeating inappropriate behavior. Below is a review of our conduct for this past quarter. Each tally represents a student who was found responsible for violating that particular policy. For more information on what each policy means, please visit <http://housing.csusb.edu/policies.html>.

	Serrano		Arrowhead		University		Total	
	W 06	S 06	W 06	S 06	W 06	S 06	W 06	S 06
Alcohol	14	1	35	11	19	13	68	25
Alteration of Premises	0	0	5	6	0	0	5	6
Appliances	0	0	0	0	0	0	0	0
Balconies	0	0	0	0	2	1	2	1
Care of Apartment/Rm.	1	1	4	4	0	0	5	5
Care of Common Area	3	3	21	0	0	0	24	3
Community Respect	0	0	0	0	0	0	0	0
Computer Use	0	0	0	0	0	0	0	0
Concealment of Violat.	0	0	3	1	0	0	3	1
Copyright Materials	0	0	2	0	0	0	2	0
Dangerous Behavior / Assault	0	1	2	1	9	2	11	4
Disorderly Conduct	0	0	0	3	5	3	5	6
Drugs & Controlled Substances	0	4	7	0	2	5	9	9
Fire Safety & Hazards	0	0	3	13	0	0	3	13
Furniture	0	0	0	0	0	0	0	0
Gambling	0	0	0	0	0	0	0	0
Gatherings	9	0	4	0	0	0	13	0
Guest	7	4	5	5	7	8	19	17

	Serrano		Arrowhead		University		Total	
	W 06	S 06	W 06	S 06	W 06	S 06	W 06	S 06
Harassment	0	1	0	1	1	0	1	2
Identification	0	0	0	0	0	0	0	0
Improper Room Transfer	0	0	0	0	0	0	0	0
Keys & Locks	0	1	0	0	0	0	0	1
Non-Compliance	0	0	0	0	3	0	3	0
Pets	0	0	8	5	3	11	11	16
Posting	0	0	0	0	0	0	0	0
Projectiles	0	0	0	0	0	0	0	0
Quiet Hours	5	0	10	11	49	15	64	26
Safety & Security	0	0	2	0	0	0	2	0
Sexual Assault	0	0	0	0	0	0	0	0
Soliciting & Sales	0	0	0	0	0	0	0	0
Smoking	1	1	1	0	5	3	7	4
Trespassing & Restricted Access	1	0	3	0	0	0	4	0
Vandalism / Theft	4	2	0	0	1	1	5	3
Explosives	0	1	1	3	11	0	12	4
<b>Total</b>	<b>45</b>	<b>20</b>	<b>116</b>	<b>64</b>	<b>117</b>	<b>62</b>	<b>278</b>	<b>146</b>

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## Academic Initiatives

One of the goals of the Office of Housing and Residential Life is to support the Academic Mission of the institution. This translates into supporting the academic achievements of our residents. We recently started tracking the GPAs of our students. Below you will find our results thus far:

	Winter 2006		Spring 2006	
Village Complex	Qtr GPA	Cum GPA	Qtr GPA	Cum GPA
Serrano Village	2.429	2.604	2.394	2.572
Arrowhead Village	2.629	2.760	2.666	2.790
University Village	2.369	2.618	2.410	2.545
<b>OHRL TOTAL</b>	<b>2.499</b>	<b>2.672</b>	<b>2.518</b>	<b>2.654</b>

In addition to providing programs that foster academic success, Residential Life recognizes the importance of providing additional support to those who may need it. We do this by meeting with residents who earn a Quarter G.P.A. of 1.0 or below to help them assess their life, academic pursuits, and making referrals to appropriate support offices. We also send letters to students who earn G.P.A.s between 1.0 and 2.0 reminding them of appropriate campus resources and inviting them to meet with us should they feel they need that extra support. Although support is one piece of the equation, recognition is the other. As a point of practice we recognize every student who achieves a Quarter G.P.A. of 3.0 or above with a certificate of achievement.

## OHRL Outstanding Staff Recognized

The Office of Housing and Residential Life is proud to recognize and share the accomplishments of two of our staff members, Ruth Landeros and Francine Morales.

Ruth Landeros, the department's Office Manager, recently received the President's Team Achievement Award in recognition of her great work on the Freshman Advising Day Planning Committee.

The duty of the committee is to plan for Freshman Advising Day, a campus-

wide geared toward incoming freshmen. Ruth has served on this special committee for six years and was awarded a plaque and personalized frame along with a \$200 gift card.

Francine Morales, a student programming coordinator for the Office of Housing and Residential Life was awarded an undergraduate fellowship internship from NASPA (National Association of Student Personnel Association). This fellowship focuses on mentoring students from underrepre-

sented populations that are interested in the Student Affairs profession.

Francine will have the opportunity to attend the Careers in Student Affairs Day at Cal State Fullerton. The event is co-hosted by the Association of College Personnel Administrators (ACPA) and NASPA and is aimed at providing workshops and a Graduate School Fair to those interested in working in Student Affairs.

*Congratulations to Ruth and Francine!*

## Guest Housing and Conferences

Greetings from the CSUSB Guest Housing and Conference Program! The Guest Housing program is designed to provide clean, comfortable housing for CSUSB faculty, staff and guests of the University. Conveniently located right on campus, our fully-furnished, apartment-style units offer all the comforts of home. Available year round, Guest Housing is a great option for anyone in need of short-term, transitional, or emergency housing. Call us for more information and a tour!

Our Conference Program is available for groups throughout the country looking for a great place to host events, meetings, conferences, or camps. We offer fully-equipped meeting rooms, recreational amenities, clean, comfortable housing and food services all at competitive rates.

Contact us today to find out more about Guest Housing and Conference Program!  
Phone: (909) 473-7800 or email us at [conference@csusb.edu](mailto:conference@csusb.edu).