

International Students: Frequently Asked Questions

Why should I live on campus?

Living on campus provides a special and unique opportunity. For many individuals, it becomes one of the only times in life when you will live with others who are different from yourselves, especially when it comes to issues like study habits, music, sleep, religion and politics.

What kind of housing is available for Internationals?

International students are assigned to Arrowhead Village in 4 bedroom /2 bathroom apartments.

What is required to live in university housing?

To be eligible to live in university housing, all residents must be enrolled at CSUSB. Eligibility checks are done each quarter.

Does CSUSB offer Living Learning Communities (LLC)?

The Office of Housing and Residential Life has established the Global Scholars Community for Internationals. Internationals will be assigned to the Global Scholars community.

How will I know that CSUSB has received my License Agreement and payment?

We will send confirmation that your file is complete and you are eligible for an assignment.

How long am I obligated to stay in on-Campus housing?

The License Agreement is a contract for the academic year (Fall, Winter, and Spring Quarters). 12-month contracts are also available. Please consult the license agreement for cancellation requirements.

How much is the housing cost to live in a 4 bedroom /2 bathroom apartment in Arrowhead Village?

Refer to the current License Fee Schedule.

How are roommates selected, and what if my friend and I want to live together?

Both of you would need to complete the Roommate Assignment form (provided in your application packet) and request each other by name, also indicating the same living area. Roommate requests must be mutual. Those that don't have a preferred roommate will be assigned to another student that share the same interests.

When will I receive my room assignment?

You will receive your room assignment at move in. The Privacy of Information Act does not allow us to give you your roommate's name. While we attempt to match roommates by similar characteristics, it is the responsibility of roommates to achieve an acceptable living relationship through communication and negotiation.

What if my roommate and I don't get along?

Typically room changes are done the 3rd week into each quarter upon request and based on available spaces.

Do the Apartments have a meal plan?

Residents living in University Village are not required to purchase a meal plan, but do have the option of purchasing one. If you have any questions please call Foundation Dining Services at (909) 537-5916.

What if I want more meals? You may add money to your meal card at anytime at the Commons. Meal Plans may not be down graded and can only be up graded at the beginning of each quarter.

When are housing payments due?

Payments are due on the 5th of each month and are considered late by the 15th. A \$10.00 late fee will then be due.

Is drinking or smoking permitted in the Apartments or Residence Halls? No

May I bring electronic equipment?

Yes. Computers, TV's, VCR's and stereos are permitted.

Will Financial Aid pay my bill?

Yes, but everyone is different. Visit or contact the Financial Aid office, UH-150, for more information

What is an R.A.?

The Resident Assistant (RA) plans programs and activities for enjoyment and learning. They are a referral source for residents and are available to answer any questions you may have.

What do I do if I have any maintenance problems?

Speak to your Resident Assistant, or come in to the Office of Housing and Residential Life to complete a maintenance request form. Contact the RA on duty for after hours assistance.

How does on-campus parking work?

You must purchase a university parking permit to park in designated residential parking. In addition, a residential sticker should be attached to the permit.

Is there security?

The RA on duty is on call for safety and security purposes. Many of our buildings have security card access. Also, campus police is available 24 hours, 7 days a week.

Is there a Community Center for on-campus housing students?

Yes. The Village Square and University Village Community Center include a large screen TV, ping-pong, foosball and pool tables, arcade machines, swimming pool, and barbecue area.

Are tours offered?

Yes. We offer tours Monday through Friday from 9:00 a.m.-4:00 p.m., except on CSUSB holidays. To arrange hall tours, please call the Office of Housing and Residential Life (909) 473-7800. To arrange a campus tour please call Admissions and Student Recruitment (909) 537-5188.

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